

# Romanos Nianios

24 years old

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## RELEVANT SKILLS

- Windows XP/Vista/7/8/8.1, MS Office 2003+
- Windows Server 2008
- Linux (Debian Based)
- MSSQL Server
- Hyper-V
- Active Directory
- PC hardware knowledge
- Experienced in troubleshooting (HW and SW)
- TCP/IP, DNS / DHCP

## CAREER HISTORY

### **PIXEL SHOP, Thessaloniki, Greece**

**01/2014 to 05/2014**

*First Line Supporter for PC & Laptops*

- Software Troubleshooting on Microsoft Windows XP + , Microsoft Office 2003 + and others
- Hardware Troubleshooting on Laptops and Desktops
- Network Set up
- Customer Service

### **FREELANCER, Thessaloniki, Greece**

**07/2011 to 01/2014**

*Technical Support for Network & PC*

- Hardware/Software Troubleshooting
- Network setup
- Advices on new technologies
- Customer Service

### **GEORGIADIS L.P., Thessaloniki, Greece – Electronics retail shop**

**10/2010 to 07/2011**

*Technical Support for Network & PC, E-shop Administrator & Technology Advisor*

- E-shop management
- Troubleshooting hardware, network and software failures, server maintenance
- Customer service, cashier
- Advisor on new technologies (services and products)

### **THE WEB S.A, Thessaloniki, Greece – Internet Cafe**

**01/2009 to 05/2010**

*Customer Service*

- Customer Service
- Cashier
- Troubleshooting hardware and software failures
- General shop's duties

## EDUCATION

### **Teesside University of Middleborough / Mediterranean College**

**2010 to 2012**

*Bachelor on Computer Studies. Grade 57.0/100.0: Second class honours, lower division*

Study on: Internet technologies such as, ASP, MSSQL, C#, PHP, MySQL, XML, RSS, ITIL and SLA Agreements.

### **I.I.EK XINIS (equivalent to HND)**

**2008 to 2010**

*IT Applications. Honoured with scholarship for Mediterranean College*

Study on: Basic of networks, Hardware troubleshooting, C/C++, HTML, CSS, MSSQL, UML.

## **ADDITIONAL PROFESSIONAL EXPERIENCE**

**WWW.TECHBLOG.GR, Greece - Blog for technological news** **08/2013 to 04/2014**  
*News editor*

- Articles writing
- PR

**88 SIGNAL COMPANY, Greece - Greek army** **06/2013 to 12/2013**  
*Communication Center*

- Electronic Messages management
- Call Center
- Management for communication between military units
- Custom app development for reliable delivery of electronic messages to units
- Organized methods for faster work flow

**WWW.GOODBYTE.GR, Greece – Blog for technological news** **06/2012 to 08/2013**  
*News editor*

- Articles writing
- Marketing
- PR
- Events planner

**WWW.WHOS.GR, Greece – Blog for technological news** **01/2012 to 06/2012**  
*Editor in Chief*

- Articles editing/approval
- Articles writing
- Editorials
- Interviews
- Team leader
- Marketing
- PR
- Events planner

## **VOLUNTEER WORK**

**HOLY TRINITY CHURCH, Chalkidiki, Greece – Camp for kids and teenagers** **07/2008 to 07/2012**  
*Executive Member*

- Accounting
- Safety Measures
- In charge for schedule, supplies, camp canteen

**TRANSLATOR FOR APPS & WEBSITES – Localization in Greek language**  
*Translator*

- Part of Launchpad.net for Ubuntu and other OS projects, Greek localization
- Translator of apps like Deliveries, Viber, Atarashii, Dashclock Widget, Smart Launcher
- Translator of webpages like youtube-mp3.org, lmgfy.com

## **SEMINARS**

**www.openittraining.com** **January 2014**  
*VMWARE(Certified Professional VCP-510 )*

## **LANGUAGES**

- **ENGLISH** - Certificate of Proficiency in English (University of Michigan) **2010**  
Good Speaking and Writing Skills
- **GREEK** – Native language